



## SANCHAR NIGAM EXECUTIVES' ASSOCIATION (INDIA) ERODE SSA

No: SNEA(I)/Erode/2013/

05/12/2013.

To

General Manager,  
BSNL, Erode-1.

Respected Sir,

Sub : Important issues and problems faced by executives in field units – Your kind attention-Reg

First of all we extend our warm greetings to you for your active involvement in resolving critical issues for the development of Erode SSA. We also thank for your participation in retirement parties conducted by us and felicitating the retiring executives. Also we extend our heartfelt thanks for timely posting of SDEs at Rural areas.

District Executive committee meeting of our association held on 27/11/2013 deliberated on the following issues in depth and they are brought to your kind perusal and further actions please.

1. Cable jointing materials viz., Tape, Jelly, MRF etc., are now supplied centrally and the quantity supplied is not consistent with the genuine demand to restore the faults without any difficulty and delay. Because of the shortage of materials, our executives are unable to restore the cable faults in time. As such, it is proposed either to make the centralized supply consistent with the demand fully or decentralize the purchase as in the past. This is the view of most of the Division heads and SDEs also.
2. Shortage of 5 Pair and 10 Pair cables hampers maintenance works, restoration of cable faults and provision of new connections.
3. Power plants, Battery sets in exchanges like Narayana valasu, Karattadipalayam, Kullampalayam are very old and need immediate replacement. In BTSs also, the battery sets are very old in most of the sites. For better maintenance, the battery sets more than 3 years old and power plants more than 7 years old may be proposed for immediate replacement.
4. Cable man power for maintenance work is not enough in divisions like Sathy, Erode Urban, Erode Rural. The same may be permanently increased at least by two per division.
5. Biggest problem faced in exchanges is to keep enough diesel in gensets. As power cut hours have increased of late, it is becoming very difficult to run the exchanges with the allotted diesel. In most cases, the executives in-charge of the exchanges have to plead **for getting diesel on loan basis** and are at the **mercy of the diesel supplier**. Realising this situation, **finance wing shall have to allocate more funds to meet the diesel demand to avoid failure of exchange/BTSs affecting our revenue.**

6. It is known that the contractor awarded with the tender for Power plant module repair is not turning up for attending faults. Hence keeping rural exchanges and BTSs in working condition has become extremely difficult as spare modules are very scarce in the field units. The practice of handing over the faulty modules first in Card repair center and if not repaired by them, then to the contractor for repair leads to much delay as most of the modules are declared “not repairable by them” and as they are already repairing CDOT cards with minimum staff. Hence it is suggested to make alternate arrangement for repair of modules and until such time, allow field units to handover the faulty modules directly to the contractor.
7. Detailed and thorough discussion may be held towards the proposal of vacation of ground floor, External office, Eswaran koil street, Erode to arrive at an amicable and unanimous decision.
8. TTAs may be posted to Erode IPTAX, IT Cell, Mulanur, Anthiyur, Sathy and other needy places on priority basis.
9. Sri. T.R. Arumugam, DE, Gobi got his transfer to Erode SSA, TN only after serving in Palakkad SSA, Kerala for two years as per the transfer policy. But unfortunately his transfer order issued by the then GM, Erode to Erode station was cancelled by himself. Since he is a senior officer who served in other telecom circles for about 14 years of his service longer than any of the similarly placed officers, his transfer request to Erode may be considered and effected at the earliest.
10. Sri.M.Manoharan, SDE, Mulanur has completed four years of service after his transfer on long stay basis from Vellakoil. All those, who got transferred in similar manner, were transferred back to their parent station. Hence he may also be transferred back to Vellakoil, where he is waitlisted No. 1. In Vellakoil, the present SDE Sri.Mani is waitlisted No. 1 for transfer to Uthukuli. So these cases may be considered on retirement of the present SDE working at Uthukuli.
11. TTA to JTO LICE result and JTO to SDE DPC orders are expected shortly. During that, other transfer requests may also be considered without much financial burden.

I kindly request you to call us for a meeting to discuss the above issues in detail at the earliest please.

Thanking You,

Yours sincerely,

District Secretary, SNEA(I)